

Dear Customer,

We see from our records that you have previously purchased an eBook from [Waterstones.com](https://www.waterstones.com) whilst having a registered address outside of the UK and Ireland.

We regret that with immediate effect, we are no longer able to sell eBooks to customers placing an order from anywhere outside of the UK and Ireland. We have had to take this action to comply with the legal demands of publishers regarding the territories into which we can sell eBooks.

Please accept our sincere apologies for any inconvenience that this may cause.

Please note: Your previously purchased eBooks are not affected by this and will still be available in your 'Digital order history' in your online account.

Kind regards,

[Waterstones.com](https://www.waterstones.com) Customer Service

**waterstone's**  
feel every word